

EHA 'ILONO

O Nā Kūlana Kapolei
Tell the News of the Villages of Kapolei

Secure Kapolei

Join a VOKA Neighborhood Security Watch & Citizen Patrol

By: Al Jamora, Recreation Manager



In November 2019, District 8 (Ewa Beach to Makakilo to Yokohama Bay) had 7,208 calls for HPD service; 2,395 of those calls were in Kapolei alone. VOKA has a new goal to get the community more involved through neighborhood security watch and/or citizen patrols.

Neighborhood security watch is a monthly meeting with members in our community

and an HPD Community Policing Team officer. They discuss relevant statistics for the area and any suspicious activity or potential security concerns. Citizen patrols consist of a similar brief meeting about statistics and then the group walks the neighborhood with the officer. This increase in communication between homeowners and HPD has shown good results to deter crime and to increase awareness in neighborhoods.

We need approximately 12-18 people to commit to being part of either of these groups before we can get started (ideally from each village). Once we have that number of homeowners, an HPD Officer will come to train the group and a coordinator will be chosen to be the liaison between the group and the HPD Community Policing Team. These programs are not an extension of the covenants department in any way. These groups benefit everyone in our community and help to make it safer by getting neighbors to talk more with one another, share things to be aware of, and issues to keep your eye on.

The 311 mobile app is also a very good resource in addition to these new programs. Non-emergency items such as broken street lights, abandoned cars, damaged storm drains, etc. can

be submitted through this app on your smart phone. A photo or video clip can be submitted with your concern and it will automatically be directed toward the correct department in our government. The app will then send you updates on the concerns until they are closed.

If you are interested in participating and getting involved with a neighborhood security watch or citizen patrol, please contact our recreation department at 674-4444 dept. 2 or email recreation@villagesofkapolei.com. We hope to start a regularly scheduled program by the end of February 2020. Get involved and actively participate in helping your community.

Message from the Association **No Dues Increase!!**

The board of directors for the Villages of Kapolei Association has approved the operating budget for fiscal year 2020.

Over the past year, management and the board worked collectively on behalf of the membership to balance association expenditures to work efficiently with income. With that being said, the board of directors is pleased to announce that there will be no dues increase for fiscal year 2020. Association dues of \$42.00 per month and all road assessments will remain the same for 2020.

You should have received your coupon books in the mail in December. Please note that only a few months in coupons were included since we will be transitioning to a

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Honolulu Police Department District 8
Kapolei – Crime Statistics for November 2019
REPORTED INCIDENTS

OFFENSES	Nov	Oct	Sep	Aug	Jul	Jun
MOTOR VEHICLE						
THEFT	39	46	43	27	52	43
Kapolei	17	21	12	6	5	10
BURGLARY	53	39	29	40	44	32
Kapolei	5	14	2	5	12	7
THEFT *	177	187	173	195	172	156
Kapolei	65	69	35	46	34	23
UEMV	88	56	59	47	58	54
Kapolei	48	22	12	6	18	17
TOTAL CALLS FOR SERVICE **	7208	6953	6691	7355	7099	6597
TOTAL CALLS IN KAPOLEI **	2395	2257	1278	1676	1524	1345

*Statistics under the category Theft reflect the following incidents: Pickpocket, theft of vehicle accessory, theft coin machines, purse snatch, theft of bicycle, theft-others, shoplifting, theft from building.

** The information above represents the total amount of cases for District 8 as specified for the month indicated, they represent cases that have been filed, reclassified, or closed. This report may vary with the totals given to the public at other community/neighborhood board meetings.

Statistical information can also be found on the HPD public website at www.honolulupd.org.

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WHO'S WHO

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MEETINGS & NOTICES

BUSINESS OFFICE HOURS

Monday - Friday: 8 a.m. – 5 p.m.
Offices will be closed on the following holidays:
January 1 - New Year's Day
February 17 - Presidents' Day
March 26 - Kuhio Day

RECREATION OFFICE HOURS

Monday - Friday: 8 a.m. – 5 p.m.
Evenings by appointment.

BOARD MEETING

The next regular board meeting will be on January 15, 2020, 7:00pm at Rec 2 Mauka. Future board meetings are scheduled for February 19 and March 18.

INSTAGRAM

Follow us on Instagram
[@villagesofkapoleiassociation](https://www.instagram.com/villagesofkapoleiassociation)



Public Library Services

The library isn't just about books anymore. Did you know you can special request hard copies, download ebooks and audio books, and take online digital literacy classes, all through our Hawaii State Public Library online website? The library offers music and movie rentals, and instructional multi-media software such as learning a foreign language. Visit our local library on Manawai Street and check out the many offerings on their website at www.librarieshawaii.org. You'll be surprised at what's available, mostly for free!



Kapolei Public Library Hours

Monday	10-5
Tuesday	10-8
Wednesday	10-8
Thursday	10-5
Friday	10-5
Saturday	10-5
Sunday	Closed

The library is located behind the Campbell building, next to the Kapolei Regional Park at 1020 Manawai Street.

COVENANTS

by Erika Maldonado, Covenants Specialist

Aloha and Happy New Year everyone!

Hoping everyone had a beautiful holiday season. As we enter this new year, what better way to start than to clean, organize, and refresh! Here at the Villages of Kapolei, we take pride in having our community looking pleasant and beautiful. We all share the responsibility in making sure certain standards are met. Below are a few things we as a community can work together on in keeping Kapolei looking great!

HOLIDAY DECORATIONS

All holiday decorations are permitted to be installed no sooner than thirty (30) days prior to a holiday and must be removed no later than fifteen (15) days after the holiday. Please make sure your Christmas decorations are removed by January 9th.

BULKY ITEMS/PICKUP

The monthly scheduled bulk pick-up for the Villages is the **FIRST MONDAY OF EVERY MONTH**. Items **CANNOT** be placed out until the evening before pick-up. All bulky items should be placed neatly at curbside fronting your home and not on the corners of a street. Your Green Waste container should be used for all tree cutting and grass clippings. All boxes and recyclable items should be placed in your Recycle blue bin and not at curbside for bulky pick-up. The City will not pick-up tires and/or hazardous waste from curbside. If you are unable to make that pick up, you may dispose of your bulky items at the Ewa

Convenience Center on Geiger Road, from 7 a.m. - 6 p.m. daily. Please visit the City's website at www.opala.org on what items can be placed at curbside for pick-up.

TREE TRIMMING

Take a look at all the shrubbery and trees on your property. Are they encroaching into your neighbor's yard? Let's be mindful and trim anything growing into another person's property, below and above the fence line. Trimming the trees and shrubs will help avoid any accidents or property damage to you or your neighbor. Avoiding these accidents as well as any costs that might come to you as a homeowner is beneficial.

PAINTING

The Covenants Department will be going throughout the Villages and begin to send out Painting Letters to those residents in need of house painting, fence painting, or mailbox painting. If you receive a letter from the Covenants Department, please come to the office to pick up your paint color codes. Color codes will not be given over the phone.

PARKING

Streets within the Villages continue to be congested with vehicles. As a reminder, any vehicles that are parked on the front lawn at any time, day or night, will be automatically assessed a \$150.00 fine. Please refer to the DCC&R Section 5.02 (r).

HOMEOWNER RESPONSIBILITY FOR TENANTS

It is very important that any person residing

on property is aware of all the rules and guidelines that must be followed within the Villages of Kapolei Association. It is the responsibility of the homeowner or property manager to educate their tenants on the rules of living in an associated community and provide them with VOKA policies to avoid any violations placed on that property. Rules and guidelines can also be found on our website at villagesofkapolei.com.

Tenants must check with the homeowner or property manager should they have any questions. The Villages of Kapolei is unable to discuss private property information with anyone except the property owner or appropriately assigned designee. Unfortunately, there is no grace period for uninformed tenants whose actions cause violations or damages.

MODIFICATIONS TO YOUR PROPERTY

Our Covenants Specialists have noticed an increase in modifications done to properties without VOKA approval. It is very important these modifications are submitted, not only to have record of them for your files, but to also be sure it is an approvable request. We want to avoid homeowners making purchases or spending money on items that may not get approved. You can contact the Covenants Department with your questions on modifications and how to submit your request. Our Design Review Application and Guidelines can also be found on our website at villagesofkapolei.com. Please keep in mind, **ANYTHING** done to the exterior of the property (front or in back of your fenced area) needs to be applied for.

Kapolei Recreation Center Update

by Al Jamora, Recreation Staff

Another year has passed and the Association has gone through a lot of changes. We have new staff, a new facility, and Kapolei is still booming in growth (quickly). I grew up in the Villages of Kapolei and can still remember riding our bikes to peek through the black construction tarps as our facility was being built. Many of our families have been here from the very beginning and it is funny to see my classmates coming in to sign their kids up for programs. Our VOKA staff is excited to be moving forward and updating some of our more antiquated systems to catch up with the rest of Kapolei.

Our future includes new programs starting at Rec 2 such as a Hip Hop class for ages 6-17, and Kapalai I ka Poli 'Ohu o na Pali Ka'ala (KPOPK) Cultural Hui which specializes in teaching Hawaiian culture through hula, language, and other activities- just to name a few. Hall rentals at Rec 2 have been on the rise and summer graduation dinners are

practically booked. Make sure you follow us on our social media platforms (Instagram and Facebook) to stay the most up-to-date on programs and events. Our next event will be the Spring time swap meet on February 8, 2020. If you need to do some spring cleaning to de-clutter, consider signing up to be a vendor!

Easter Festivities will be on Thursday, April 9th with games starting at 5 p.m. and our annual Easter Egg Dash at 6 p.m. Come ready to sprint for those eggs and you might just win a prize! Spring Fair is coming down the road as well, so if you know someone who is interested in participating as a vendor, being a performer, or a sponsor, have them contact us! Spring Fair is our biggest community event of the year and it is steadily growing every year.

We are also trying to help members in our community start a neighborhood security watch or a citizen patrol. A neighborhood security watch is a monthly meeting (at least

once a month) where an HPD Officer from the Community Policing team will share the crime stats of our area and what has been going on. A Citizen Patrol includes that brief meeting and walking around as a group. Both of these groups are beneficial to communities because it provides an in-person gathering where members can talk to one another and to an officer directly. Neighbors and communities start talking more and learning from one another which helps people look out for suspicious activities. Being up-to-date on the statistics and having more of a presence in our communities would deter criminal activity and shows that we care about our neighborhoods. If you are interested in learning more, please email recreation@villagesofkapolei.com or call 674-4444 dept. 2.

With the end of the holiday season and in light of the enormous growth Kapolei has

Continues on page 6.

Winter Fair Recap

Families and friends flowed through the Winter Craft Fair supporting local and shopping for gifts for the holiday season. Homemade crafters were set up outside and inside our new Rec 2 mauka hall. Mahalo to all the visitors and vendors!



Budget

Continued from page 1.

new software program for community associations at the beginning of this year. The new association software, Tops One, will include a member portal for secure and convenient payments including enrollment in AutoPay for recurring payments, or one-time payment features.

The owner access portal in Tops One will also provide members with up-to-the-minute access to their association accounts including

balances, payment history, document library, statements, reporting common area issues that need attention, and communication from your association.

We look forward to providing our members with new, easy-to-use online access on mobile devices and computers. You can still use payment coupons, pay in person at the VOKA office, or call in a payment.

If you should have any questions, please feel free to contact the Association office at (808) 674-4444.

VILLAGES OF KAPOLEI APPROVED 2020 BUDGET

Continues on page 6.

RECEIPTS:

Misc. Receipts - Admin.	6,500.00
Misc. Receipts - Festival	2,000.00
Misc. Receipts - Recreation	1,000.00
Association Dues	2,034,661.55
Legal Fees - Collection	21,815.00
Legal Fees - Covenants	24,140.00
Events sponsor	1,000.00
Road Assessments - Kekuilani	32,616.00
Road Assessments - Nehoa	5,700.00
Road Assessments - Iwalani	14,400.00
Road Assessments - Malanai	3,480.00
Late Fees	90,000.00
Interest Penalties	8,585.36
4House Rule Fines	13,670.86
Returned Check Fees	1,200.00
Transfer Fees	18,750.00
Interest Income	56,045.44
Credit Card-Revenue Share	288.00
Rec. Center Rentals	97,410.00
Rec II Center Rentals	53,465.00
Swim Lesson Receipts	18,330.00
Karate Receipts	1,500.00
Exercise Program Receipts	10,752.50
ID Card Receipts	10,800.00
Athletics	150.00
Vending Machine Receipts	18,522.00
Prior year excess income	193,777.29
TOTAL RECEIPTS	2,740,559.00

DISBURSEMENTS:

Advertising Expense - Staff	1,397.80
Year End Audit	16,000.00
Professional Services	9,838.74
Payroll Processing Services	6,900.00
Legal Services - Covenants	26,000.00
Legal Services - Collection	38,000.00
Legal Services - Gen. Matters	19,000.00
Legal Costs - Covenants	2,400.00
Legal Costs - Collection	5,630.00
Legal Costs - Gen. Matters	50.00
Credit Card-Reporting Svc Fee	25,800.00
Collection-Service Fees	960.00
Coupon Billing	10,646.73
Fees & Licenses	3,000.00
Bank Service Fees	19,224.00
Newspaper Mailing Expense	8,172.36
Gen. Liability Insurance	46,508.00
Bond Insurance	1,810.00
Directors & Officers Liabilit	16,913.97
Excess Liability Insurance	12,533.85

Postage / Delivery Expense	6,310.72
Office Supplies	8,547.46
Office Furn.& Equip.- Rec.	2,590.00
Office Furn. & Equip. - Rec II	800.00
ID Card Supplies	2,320.88
Printing & Copy Expense	50.00
Memberships & Subscriptions	3,525.12
Maint. Contract - Office Equi	8,410.17
Software Subscription	19,800.00
Software Maint. Support	10,434.72
Maint.- Office Furn.& Equip.	1,588.00
Maint. - Rec II Furn. & Equip	500.00
Misc. Expenses - Admin.	500.00
Misc. Expenses - Recreation II	500.00
Mileage & Parking Reimb.	300.00
Annual & Special Meeting	3,592.13
Hospitality Committee	250.00
NSW Committee	600.00
General Excise Tax	12,737.38
Real Property Taxes	5,400.00
Income Taxes	20,000.00
Rep/Maint.-B Park Equipment	2,100.00
Rep/Maint.-B Park Irrigation	3,150.00
Rep/Maint.-B Park Lighting	739.20
Rep/Maint.-B Park Landscaping	1,500.00
Maint Tree Trimming Contract	40,754.37
Repairs/Maint. - Truck	1,200.00
Repairs/Maint.-Rec.Ctr.	3,852.00
Repairs/Maint.-Ctr.Equipment	3,635.52
Repairs/Maint.-Ctr.Landscaping	2,200.00
Repairs/Maint.-Ctr.Contracts	4,200.00
Repairs/Maint.-Rec II Contracts	2,400.00
Repairs/Maint.-Ctr.Building	4,994.99
Repairs/Maint.-Rec II Buildin	2,000.00
Repairs/Maint.-Ctr.Irrigation	2,283.00
Repairs/Maint.-Rec II Irrigation	3,082.74
Maint.- Ctr. Backflow Reg.	3,801.05
Maint. Cleaning Supplies	16,225.92
Pool Repair & Maintenance	2,500.00
Rep/Maint.-Kekuilani Equipment	3,840.00
Rep/Maint.-Kekuilani Irrig.	2,508.00
Rep/Maint.-Kekuilani Lighting	829.25
Rep/Maint.-Kekuilani Landscap	2,000.00
Rep/Maint.-Malanai Equipment	1,542.24
Rep/Maint.-Malanai Irrigation	1,452.00
Rep/Maint.-Malanai Landscape	700.00
Rep/Maint.-Malanai Lighting	20.00
Rep/Maint.-Iwalani Equip.	2,652.00
Rep/Maint.-Iwalani Irrigation	1,927.20
Rep/Maint.-Iwalani Lighting	1,520.16
Rep/Maint.-Iwalani Landscape	1,200.00

From the desk of
Larry Sussman, General Manager

Happy New Year! Welcome to 2020 and the year of clear vision! No pun intended.

Since our Recreation Manager, Al Jamora, started us off on a campaign for safe neighborhoods, I wanted to share an article as to why criminals target homes. The number one reason, landscaping and unkept yards that keep them from being seen. Keep your trees and bushes trimmed and get a dog was the take away from the article.

Below is one of my favorite articles from Portland's Kyle Iboshi's informative crime stopping work. Link listed below.

HOW BURGLARS BREAK IN

by Kyle Oboshi, Portland's KGW News
<https://tinyurl.com/uerdk59>

We asked 86 burglars how they broke into homes, what burglars said were the biggest deterrents, what didn't stop them, and how you can protect your home.

Do you ever wonder whether your home security system or "Beware of Dog" sign actually keeps burglars away?

We did too. So KGW's investigative team sent letters to 86 inmates currently serving time for burglary in the Oregon Department of Corrections. The inmates were asked to respond anonymously to 17 questions detailing how they broke in, when the crime occurred and what they were looking for.

Below is a summary of the answers we received.

1. How did you typically break into a home or apartment?

Most inmates broke in through an unlocked door or window. Several burglars kicked the door open.

"I would kick in the door rather than break glass. Loud bangs are better than loud glass breaking, plus you run the risk of getting cut," said one inmate.

2. Once inside, what was the first thing you looked to steal?

Jewelry, electronics, cash and credit cards are all attractive to burglars. Inmates also added collectibles and guns.

"NRA sticker on car bumper = Lots of guns to steal," wrote one burglar.

3. Where did you look for hidden valuables?

Most burglars started by searching the master bedroom for valuables, then moved through the rest of the house.

"Everywhere! From the stove and freezer, to the fish tank and toilet tank, book shelves and in boxes of cereal," said an inmate.

4. What time of the day did you prefer to break in?

Burglars prefer breaking in early morning or afternoon.

"Between 12:30 pm and 2:30 pm. Anyone that was home for lunch should be gone by

then and most kids should all still be in school," wrote a convicted burglar.

5. Did home protection or security signs posted outside the home deter you?

Burglars had mixed opinions about home security signs. Some burglars said it didn't faze them. Others said they knew how to disable alarms or avoid setting them off.

6. Did pets in the home, like a dog, make you think twice?

If a homeowner had a big, loud dog most burglars would stay away. Smaller dogs don't seem to bother them.

"Dogs are a deal breaker for me," said one inmate. "Big breeds, home protectors are the best to keep people out."

7. Did you typically knock on the front door before breaking into a home?

Yes. All of the inmates who responded said they would knock on the front door before breaking in.

8. If someone answered the door, what would you do or say?

"Act like I was lost or looking for a friend."

"I would approach the resident as though they had posted an ad on Craigslist."

"Say wrong house, sorry and thank you."

"Ask if they'd seen my dog and leave."

"Sometimes I would wear nice clothing and print a questionnaire off the Internet and carry a clipboard and see if they could spare a moment for an anonymous survey."

9. If a home alarm system went off, what would you do?

Most intruders said they would leave immediately if a security alarm went off.

"I would try and turn it off or get the hell out of there," said one burglar.

10. If there was a security camera visible, would it keep you from breaking in?

Generally, burglars agreed security cameras were a deterrent. But some said it also likely signaled there were valuables inside the home.

11. Did lights on in the home make you think twice?

Responses were mixed regarding lights on in a home. Some said it was a deterrent. But one burglar said the combination of lights on and blinds closed created an attractive location.

"Would drive through upper class neighborhoods looking for many things, like porch light on with all window blinds close," wrote one inmate.

12. If you heard a radio or TV on inside the home, would you still break in?

Most burglars feared someone might be home if they heard a radio or TV. They wouldn't break in.

"Absolutely not," wrote a burglar.

13. Would it make a difference if there was a vehicle in the driveway?

As a homeowner, this is one of the best precautions you can take. Almost all of the burglars said they'd think twice if there was a car in the driveway.

"Most of the time that is a sure-fire sign of someone being home," wrote an inmate.

14. What was your ideal target for a burglary?

Burglars don't want to be seen. They looked for homes with big fences and overgrown trees or bushes.

"Home away from other homes, blind spots, older window frames, cheap wooden doors," wrote a burglar.

"Large trees, bushes or shrubs around the home, or very reserved and conservative neighbors," wrote another inmate.

"Nice home with nice car = A person with money," another said.

15. Did you ever do surveillance on your target?

The responses were mixed. Some burglars did surveillance before a burglary, while others did not.

16. If you did surveillance, what were you trying to figure out?

Of those burglars who did surveillance, most agreed they were looking for the best opportunity to break-in.

"Who lives in the home, what are their weekday schedules (weekends are too unpredictable), what they drive, is there a dog, a hidden key," wrote one inmate.

"What time the house would be empty and for how long," wrote another.

17. What is the one thing homeowners can do to avoid being burglarized?

Burglars suggest homeowners make their property visible with good lighting and trimmed bushes and trees. You should get to know your neighbors and alert police if you see anything suspicious.

"In my opinion, I think homeowners should always leave a TV or radio on," said one inmate.

"Get a camera and make it visible!" wrote another.

"Put bars on your windows and doors, get an alarm, keep an extra car in the driveway, keep lights, TVs and radios on when you leave your home," read one questionnaire.

"Home alarm, know your neighbor so they can report suspicious people around the neighborhood," said a burglar.

Many of those inmates who responded were remorseful. They don't want homeowners to be victimized.

"Thank you for giving me the chance to help and give back something that will actually help people," wrote an inmate.

"I'll never be able to give back the sense of security I destroyed but I can help prevent others from losing theirs," said another convicted burglar.

Budget *Continued from page 4.*

Rep/Maint.- Aeloa Equipment	2,206.32
Rep/Maint.- Aeloa Irrigation	1,644.00
Rep/Maint.- Aeloa Landscaping	800.00
Rep./Maint.-Aeloa Lighting	454.44
Graffiti Abatement	1,000.00
Safety Supplies - Maintenance	1,572.00
Rep/Maint.-Maluohai Equipment	250.00
Rep/Maint.-Maluohai Irrigation	120.36
Rep/Maint.-Maluohai Landsc.	400.00
Rep/Maint.-Kap.Kai Equipment	88.00
Rep/Maint.-Kap.Kai Irrigation	120.00
Rep/Maint.-Kap.Kai Lighting	25.00
Rep/Maint.-Kap.Kai Landscaping	560.00
Repair/Maint-Kaupea Equipment	12.00
Repair/Maint-Kaupea Irrigation	18.00
Repair/Maint-Kaupea Lighting	25.00

Repair/Maint-Kaupea Landscaping	400.00
Pool Supplies	22,958.78
Recreation Program	9,730.00
Recreation Safety Equipment	3,080.00
Recreation Supplies	2,742.00
Rec.Ctr. Rental Expense	3,660.00
Rec.Ctr II. Rental Expense	3,778.00
Vending Machine Supplies	10,731.23
Payroll - Administration	490,069.40
Payroll - Maintenance	455,617.15
Payroll - Recreation	234,816.08
Workers Comp. Insurance	23,307.60
Employer FICA/Med Tax	88,679.54
Employer FUTA	2,032.11
Employer SUTA	8,709.44
Insurance - TDI	4,023.35
Insurance - Medical	268,584.24
Uniform Expense - Admin.	1,200.00

Uniform Expense - Maintenance	3,278.00
Uniform Expense - Recreation	1,815.00
Education/Seminar Expense	4,800.00
Rec. Staff Training	2,736.00
401K - Employer Portion	20,742.93
Alarm Service	4,333.64
Alarm Service Rec II	4,333.64
Electricity - Rec. Center	57,750.00
Electricity-Rec II	41,396.43
Electricity - Malanai	1,934.35
Electricity - Kapolei Kai	663.59
Electricity - Kekuilani	5,176.88
Electricity - Aeloa	6,821.42
Electricity - Iwalani	8,132.80
Electricity - Maluohai	60.33
8Electricity - Kaupea	720.00
Telephone & Internet - Office	17,761.26
Telephone - Fax	606.00
Telephone - Cellular	1,800.00
Water & Sewage - Rec.Center	28,916.24
Water & Sewer-Rec Center II	15,200.48
Irrigation-Bisecting Park/Ctr	25,405.00
Irrigation Water - Kekuilani	34,042.53
Irrigation Water - Iwalani	33,397.98
Irrigation Water - Malanai	16,620.53
Irrigation Water - Aeloa	24,696.25
Irrigation Water - Maluohai	4,902.83
Irrigation Water - Kapolei Ka	1,300.62
Irrigation Water - Kaupea	1,275.12
Gas & Oil - Vehicle	3,571.60
Gas & Oil - Landscape Equip.	6,076.84
Refuse Collection	9,120.00
TOTAL EXPENSES	2,533,154.00

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RESERVES CONTRIBUTIONS

Reserves - Capital Replacemen	151,209.00
Reserves - Kekuilani Roads	32,616.00
Reserves - Nehoa Roads	5,700.00
Reserves - Iwalani Roads	14,400.00
Reserves - Malanai Roads	3,480.00

RESERVES CONTRIBUTIONS

207,405.00

TOTAL DISBURSEMENTS

2,740,559.00

Recreation Center

Continued from page 3.

seen, remember to be kind to one another (including yourself!) and get involved. Practice aloha to those around you and remember to share it when you travel too. In college, our house would be the gathering place among friends. We would have potlucks and introduce local dishes like pumpkin crunch. We enjoyed talking story around good food. I learned about corn fields in Ohio, misconceptions about Spam, how a fellow swimmer from Finland would travel 40 minutes between school, practice, and home every day. Don't hate things before you try them!

We are stoked to be starting off 2020 on such a positive note. Let's keep it going throughout the year and stay tuned for more updates! Goodbye 2019, hello 2020.

BOARD OF DIRECTORS

REGULAR BOARD OF DIRECTORS MEETING VILLAGES OF KAPOLEI ASSOCIATION Wednesday, October 16, 2019 VOK Recreation Center

In attendance: Vanessa Lum, Nathan Napiha'a, Carol Lagapa, David Luengen, Rudy Amasol, Leo Domingo (arrived 7:07), Scarlett Godinez-Dumadag, Sue Trombley, Ward Young.

Guests: Rachel Glanstein, Parliamentarian

Call to Order: By Vanessa Lum, President, 7:00 p.m. The secretary was present. Rachel Glanstein, Professional Registered Parliamentarian, took the chair in accordance with authorization from the August 15, 2019 Special Board Meeting.

I. OWNERS FORUM — Owners' concerns were expressed.

II. AGENDA and MINUTES

- a. Agenda: Motion to amend the agenda to remove duplicative item D under new business, VOKA Strategic Plan Committee Status Report; approved by unanimous consent. Adoption of the Agenda: The agenda as amended was adopted by unanimous consent.
- b. MOTION (Ward, second Sue): Amend the minutes of Regular Board of Directors meeting September 18, 2019, New Business, item B. Budget Committee to change Ward's vote by adding the words "(except Ward Young voted no)". Yes: Leo, Nathan, Sue, Ward. No: Rudy, David, Vanessa. Abstain: Scarlett, Carol. MOTION Approved 4-3-2.
- c. Minutes of the Regular Board of Directors Meeting September 18, 2019 were approved as Amended by unanimous consent.

III. REPORTS OF OFFICERS

- a. Treasurer's Report/Financials
 1. August 2019
 2. September 2019
- b. General Manager's Report for September 21 through October 18
- c. Recreation Department Report
- d. Other Committee/ Directors Reports
- e. HHFDC Villages of Kapolei Status Report of October 2019 presented by Leo.
- f. VOKA Strategic Plan Committee Report presented by Sue. Motion (Sue, second Ward) The Villages of Kapolei Association Strategic Plan confidential status be eliminated and be classified as available to all homeowners. Motion to Amend (Vanessa, second Dave) add the words "except for any item relating to attorney/client privilege." Motion to amend approved by unanimous consent. Motion as amended that the Villages of Kapolei

Association Strategic Plan confidential status be eliminated and be classified as available to all homeowners, except for any item relating to attorney/client privilege was approved by unanimous consent with exception of Leo who Abstained (8-0-1).

IV. CARRYOVER ITEMS

- a. VOKA Financial Audit 2017. Deferred
- b. Reserve Analysis Study/Barrera & Co. Report referred to Budget committee.

V. NEW BUSINESS

- a. Operating Funds/Reserve Investment Accounts Management. MOTION (Carol, second Nathan): Transfer \$1,514,639.02 that currently is in the cash operating account at Mutual of Omaha Bank (MOOB) to Edward Jones, to earn a higher rate of return and establish a policy of semi-annual financial investment review by the Treasurer to insure an appropriate balance of return of investment for Association funds. Yes: Rudy, Leo, Scarlett, Carol, David, Nathan, Sue and Vanessa. Abstain: Ward. Motion Approved 8-0-1.
- b. VOKA Software Program Update. MOTION (Vanessa, second Nathan) Upgrade the existing standalone unsupported Association's TOPS software to TOPS (ONE) software which is subscription based and fully supported by the company. Yes: Rudy, Leo, Scarlett, Carol, David, Nathan, Sue and Vanessa. No: Ward. Motion Approved 8-1.
- c. Budget Committee Status Report. A special BOD meeting is being called on October 23, 2019 at 7 p.m. to receive the report and proposed 2020 VOKA Budget.

VI. ADJOURNMENT INTO EXECUTIVE SESSION The meeting adjourned into Executive Session at 8:25 p.m. by unanimous consent.

VII. ADJOURNMENT The meeting adjourned from Executive Session at 8:57 p.m.

NEXT MEETING: The next regular Board of Directors Meeting will be on November 20, 2019

Approved November 20, 2019
David Luengen, Secretary

**MINUTES: SPECIAL BOARD OF DIRECTORS' MEETING
VILLAGES OF KAPOLEI ASSOCIATION
Wednesday, October 23, 2019, 7 p.m.
REC CNTR II, Mauka**

ABSENT: Sue Trombley

EXCUSED: Carol Lagapa

IN ATTENDANCE: Vanessa Lum, Nathan Napiha'a, David Luengen, Leo Domingo (arrived late), Scarlett Godinez-Dumadag, Rudy Amasol, Ward Young

CALL TO ORDER: Vanessa Lum, President 7:00 p.m..

L Villages of Kapolei Proposed 2020 Budget MOTION: Approve the proposed Budget for 2020 as presented by the Budget Committee. (M-Vanessa, 2nd, Dave) Yes: Rudy, Leo, Scarlett, Dave, Nathan, Vanessa. No: Ward. Motion Approved 6-1.

H. Approval of Auditor for 2018 Audit Report MOTION. Accept the Audit Engagement Letter Makiko Dickinson, CPA for the 2018 audit. (M-Vanessa, 2nd, Nathan) Yes: Rudy, Leo, Scarlett, Dave, Nathan, Vanessa. No: Ward. Motion Approved 6-1.

HI. ADJOURNMENT: 7:35 p.m.

NEXT MEETING: The next regular Board of Directors Meeting will be on November 20, 2019.

Approved November 20, 2019
David Luengen, Secretary

VOKA HALL RENTAL PRICES & FEES

Deposit

Security Deposit \$250.00
(required to hold reservation)

Room Rates

Day Rates ★ (Rec 1 Makai: 10 a.m. - 3 p.m.)
(Rec 2 Mauka: 9 a.m. - 2 p.m.)
Entire room (capacity 240) \$425.00

Night Rates ★ (Rec 1 Makai: 4 p.m. - 11 p.m.)
(Rec 2 Mauka: 3 a.m. - 10 p.m.)

Entire room (capacity 240) \$510.00
★ First hour for set-up, last hour for clean-up.

HPD SPECIAL DUTY REQUIREMENTS

Lunch, 1 officer	\$179
Lunch, 2 officers	\$346
Dinner, 1 officer	\$259
Dinner, 2 officers	\$506

(Fees subject to change based on prevailing HPD rates.)

• HPD requirement is based on the details of your party including guest count and alcohol consumption.

• Each room rental comes with tables, chairs and table cloths as specified by guest count, but not to exceed the maximum capacity of room rental.

• Each fee item (room rate, security deposit, and HPD fee) is a separate charge.

• To reserve a date, you must present a valid VOKA membership card (primary homeowner or leaseholder only) and the \$250 security deposit. The balance is due two weeks before party date.



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POLITICAL VIEWS



Update from State Senator Mike Gabbard

Aloha e Friends,
Happy New Year to you and your ohana. As always, please contact me at 586-6830 or sengabbard@capitol.hawaii.gov if I can help you or your family in any way.

HĀPAI PŌHAKU SCHOLARSHIP APPLICATION PERIOD NOW OPEN

Kapolei Community Development Corporation has announced that the application period for the Hāpai Pōhaku Scholarship is now open. The Hāpai Pōhaku Scholarship Endowment fund was established in 2018 by Kapolei homestead leaders to assist students residing in Kapolei homestead communities who are pursuing higher education opportunities. A \$2,000 scholarship is awarded annually. The requirements are that you be a:

- Resident of the State of Hawai'i
- Maintain a cumulative GPA of 2.7
- Attend a 2 or 4-year institution with the minimum of an associate's degree
- Reside in one of the Kapolei region homesteads
- Provide verification of residence with a letter from the president of your homestead association

To apply for the scholarship visit: hawaiicommunityfoundation.org. The deadline for applications is January 31, 2020 at 4pm. For more information, call 566-5570.

KAUHALE PROJECT IN KALAELOA

Lt. Governor Josh Green notified the community at the Ewa Beach Neighborhood Beach meeting on November 14 that he's moving forward with the Kauhale Project in Kalaeloa to address homelessness. The concept is based on a model homeless program in Austin, TX, which focuses on micro-housing units and social services. Home Aid is designing the project, which will be located next to US Vets in Kalaeloa on 1.5 acres of land owned by the Hawai'i Public Housing Authority. It will include 35 micro-units and will have community gardens. The project is being expedited based on the Governor's Emergency Declaration on Homelessness and will only take 120 days to complete. This project will be for single homeless individuals and they will be pay roughly \$225 for rent. Local developers will be donating funding to build some of the homes and carpenters will donate labor.

IDEAS FOR LEGISLATION

Our 2020 legislative session will begin on January 15. I'm interested in your ideas, if

you'd like to offer suggestions for changes or improvements in how our state government operates. You don't have to have a full-fledged bill written out, just a few bullet points to get us started and we'll take it from there. Please let me know. The deadline for introducing new bills is January 23.



Legislative News by Representative Sharon Har

Aloha Friends, Happy New Year! I hope you all had a very safe and joyous holiday season and that your new year is off to a promising start. I want to thank you for the support you have shown me throughout the years.

THE PROSPEROUS GROWTH OF THE SECOND CITY

With recent additions, Kapolei is coming closer to the vision of the Second City that was promised to many of us. Recent and pending additions to our community is helping to build a more livable, workable and playable place for its residents. While additional affordable housing ensures that the next generation has a chance to remain in the islands, nearby hotels ensure that our kupuna are able to visit. If you do not know about some of the recent additions, please look for more information in my monthly newsletters and my column in the West Oahu section of your Midweek.

OUR NEIGHBORHOOD SECURITY WATCH NEEDS NEW TEAM MEMBERS

The uptick of high-profile crimes in our community only highlights the need for a strong presence to keep our community safe. While it is easy to place the burden on the police, we are a better community when we opt to be part of the solution. Would you consider becoming a member of our Kapolei Citizen's Patrol? For more information, or to join our neighborhood security watch teams contact the Honolulu Police Department's District 8 Community Policing Team at (808) 723-8411.

31ST LEGISLATIVE SESSION

Please join me, my family, and my staff on Wednesday, January 15, 2020 for the opening day ceremony of the Thirty-first Legislature. The ceremony begins at 10:00 A.M. and light refreshments will be served after the ceremony in my office, room 318.

We welcome your suggestions for potential legislation for the upcoming session but please be advised that we may only introduce a limited number of bills. My staff and I need

ample time to prepare legislation so please be sure to contact me via email at rephar@capitol.hawaii.gov or by phone at 586-8500 as soon as possible with your ideas for legislation. We look forward to hearing from you!

Thank you for allowing me the honor and privilege to serve as your state representative. I wish you and your family a very happy, healthy and prosperous New Year!



City News from Councilmember Kymberly Marcos Pine

Aloha and season's greetings!

We have heard your concerns about keeping children and other pedestrians safe in the District. I have introduced Resolution 19-318, which asks the City Administration to release funds immediately for speed mitigation measures and pedestrian safety improvements in Kapolei. There are long straightaways that encourage drivers to speed near Hookele Elementary School, Kapolei High School and other popular pedestrian destinations such as Kapolei Regional Park and retail centers.

Given the increased population in the area, coupled with the pace of development that will cause the population and vehicular traffic to grow even further, the City must immediately take steps to ensure public safety.

The resolution asks the City to consider various speed mitigation measures including new traffic signals and crosswalk markings; traffic engineering devices like flashing beacons indicating that pedestrians are crossing and other traffic improvements.

You can find the resolution online here: https://is.gd/KymPine19_318_CD1

On a lighter note – it was such a pleasure to see you at the beautiful Kapolei City Lights event and the West O'ahu Electric Light Parade! The holiday season is one of my favorite times of year in our district. We all get to share the joy and see the twinkling lights

continues on page 13.



Councilmember Pine enjoying the holidays with keiki, Minnie and Mickey. Photo courtesy of Kym Pine.

Recreation programs and special events are also listed online at www.villagesofkapolei.com.

AQUAJOGGING

Days: Mon, Wed, Fri
Time: 9:00 - 10:00 a.m.
Fee: Free

An informal exercise group at the pool. Water exercise improves circulation, lowers blood pressure, and increases range of motion without the stress of gravity.

CUB SCOUTS

Children in grades 1-5 enjoy activities which focus on developing character, improving fitness, teaching practical skills and community service. See their Facebook page @cubscoutpack126kapolei for information.

GIRL SCOUTS

Days: Tuesdays
Time: 5:30 p.m.
Girls in grades K-12 engage in skill-based badges, make friends, explore leadership opportunities, work collaboratively and serve their community. For more information contact gshwestside@gmail.com.

KARATE

Days: Tuesdays & Thursdays
Time: 6:30 p.m.
Fee: \$40
Combines physical and mental benefits such as self-discipline, respect, concentration and courtesy.

KEIKI STEPS

Days: Monday - Thursday
Time: 8:30 - 11:30 a.m.
Ages: birth to 5, with a parent/adult.
This free parent participation preschool prepares children for school through a variety of developmentally and culturally appropriate activities. Register by calling 620-9043 or email info@inpeace.org.

KICKBOXING FITNESS

Days: Mondays & Wednesdays
Time: 4:00 p.m.
Fee: \$40 per month
Ages: 8 and up
Instructor Derrick Bright has over 20 years of teaching experience in the martial arts, with an emphasis on kickboxing. Focus on discipline, self respect and good health while enjoying agility and cardio workouts.

SENIORS CLUB

Days: Thursdays
Time: 10:00 a.m.
Fee: Free
Ages: 55 and older
Come and enjoy games, crafts, educational presentations and more.

JUNIOR SWIM TEAM

Days: Mondays, Wednesdays, Fridays
Time: 4:00 - 5:30 p.m.
Fee: \$50 per month
Ages: 6 - 18
Stroke refinement, conditioning, discipline and exercise. Pre-test minimum: 100 yards

continuous swimming with 3 out of 4 competitive strokes at a level 5/6 standard. Call the recreation office for more information 674-4444, dept. 2.

YOGA PLAIN & SIMPLE

Days: Saturdays
Time: 8:00 - 9:00 a.m.
Fee: \$5 per class or \$20 per month
Instructor: Harry Winfield
Increase flexibility, balance, alignment and strength. Bring a yoga mat, large towel, and bottled water.

ZUMBA & POUND FITNESS CLASSES

Days: Mondays and most Wednesdays
Time: 7:00 - 8:30 p.m.
Fee: \$5.00 per class
Instructor: Anela Jackson
Dance your way to fitness with Zumba, then drum up a healthier you with Pound fitness. Pound uses lightly weighted exercise drumsticks to engage the whole body. Tone, sculpt and cardio the fun way.

FEEL GOOD STRETCH

Days: Tuesdays & Thursdays
Time: 5:00-5:50 p.m.
Fee: \$5.00
Adaptive fitness for individual success. Increase range of motion, balance, mobility and circulation. Instructor Anna Peahu

TAI CHI

Days: Thursdays (seasonal)
Time: 3:30-4:45 p.m.
Fee: \$5 for members; \$6 for sponsored guests
Enjoy increased range of motion, flexibility, strength and balance with instructor Stuart Holloway.

TROPIC LIGHTNING TAEKWONDO

Days: Tuesday & Thursdays
Time: 5:00-6:30 p.m.
Fee: est. \$90/monthly (varies)
Martial arts skills with an emphasis on confidence, respect, discipline and character development. Free 2-week introductory trial.

KAPALI I KA POLI 'OLU O NA PALI KA'ALA

KPOPK Cultural Hui
Days: Mondays & Wednesdays 5-8:00pm
Rec 2 Mauka
Learn about the Hawaiian culture through language, song, dance and Polynesian cultural exchange experiences.

ORIBIX FITNESS

Days: Mondays, 8-9:00pm
Rec 2 Mauka
Fee: \$5 per class
A Tahitian style fitness class that will get you moving. Don't forget to bring your water bottle and a pareo if you have one.

HIP HOP

Days: Tuesdays, 7:30-8:30pm
Rec 2 Mauka
Fee: \$45 per month
A fun, creative hip hop class for kid ages 6-17.

BOARD OF DIRECTORS CANDIDATE NOMINATIONS



Are you an owner who would like to be more active in the Villages of Kapolei Association? Do you have an open heart and can subject your personal will to the best interests of the community? Are you able to commit at least one evening every month to attending a Board meeting? Board members are homeowners who volunteer their time and energy to serve the Association with no compensation. However, serving on our Board of Directors can give you the opportunity to make a difference in your community.

The Board has full power to manage and control the business, property, and affairs of the Association, in accordance with Hawaii Statutes, the By-Laws, and the Declaration of Covenants, Conditions and Restrictions (DCC&R). This includes, but is not limited to, adopting rules, employing staff, fixing the amounts of assessments, maintaining common areas and recreational facilities, and placing

liens on properties, and taking legal action against owners who are delinquent or in non-compliance with the DCC&R's.

Regular Board meetings are normally held on the third Wednesday every two months, at 7:00 pm, at the Kapolei Recreation Center. Other meetings may be held as necessary. The purpose of Board meetings is to allow the Board to hear reports from staff and committees, and to make official decisions regarding the business of the Association. Except for "Executive Sessions" (when the Board discusses confidential personnel or legal matters), meetings are open to all members of the Association. However, board meetings are not general membership meetings, nor are they public forums. While there is usually time devoted specifically for homeowners' comments, the Board may limit participation by non-Directors during the business portion of the meeting.

The Board of Directors consists of nine members, normally elected at the annual members' meeting. At least three director seats will become available at our next Annual Meeting. If you are interested in volunteering as a director, please provide the information requested below by mail, e-mail, fax, or walk-in, **by Friday May 22, 2020 p.m. to:** Villages of Kapolei Association, 91-1111 Kama'aha Loop, Kapolei, HI 96707

ALL SUBMISSIONS MUST INCLUDE THE FOLLOWING INFORMATION:

1. Name
2. Address
3. Home Phone Number
4. Work Phone Number
5. Current Occupation
6. List of Community Participation (Clubs & organizations)
7. Please include a brief statement of no more than 150 words concerning the following: Why do you feel that you would make a good director? What do you feel that you can contribute to the Board of Directors and to the Villages of Kapolei Association? (Your comments will be made available to all residents. Submissions of more than 150 words may be subject to editing without your prior approval.)
8. Signature and date.
9. A photo of yourself (preferably sent to us electronically, or come in to have your photo taken)

All information (except your address and phone numbers) will be included in the Candidate Profiles, which will be printed in the association's newsletter and also sent to all members with their voting ballots. If you have any questions, please e-mail us at association@villagesofkapolei.com, call us at 674-4444, or fax us at 674-4445.

ELECTING DIRECTORS BY MAIL BALLOT



Each year, no less than 120 days prior to the date set for the Annual Meeting, the Board of Directors is to determine the method by which Board Members shall be elected and notify the membership.

At a meeting held on October 17, 2018 the Board of Directors voted to have the Directors elected by Mail Ballot and announced at the next Annual Meeting, scheduled for July 15, 2020 The Board also adopted the following procedures to be used for balloting by mail:

Nominations for election to the Board of Directors shall be made by the Nominating Committee. Nominations may also be made by any homeowner by submitting the nomination to the Association's Administration office. A notice will be published twice in the Association's newsletter informing the membership of the procedure for nominations and the deadline for

submission. All nominations must include a brief resume of the candidate being nominated. Nominations will be closed after the deadline. Within four weeks after the close of nominations a Candidate's Night forum may be held.

Once nominations have been closed and a determination of eligibility has been completed, the official Annual Meeting Notice, Proxy, Ballot, candidate resumes and return envelopes will be mailed to all owners of record. Specific instructions will be included for the voting and for returning the ballots. A separate envelope marked "BALLOT" will be included in which the completed Ballot will be inserted and sealed. The "Ballot" envelope will then be placed in the postage paid "Business Reply" Envelope along with a proxy, if the member so desires, and mailed or dropped off at the Association's offices.

Once received at the Association's office, the "Business Reply" envelope will be opened, a record will be made of the lot the Ballot has been received from, and the Ballot envelope will be placed, unopened, into a locked Ballot

box. The proxy, if any, will be verified and filed. All ballots and proxies must be received no later than 4:30 p.m. on the second business day prior to the Annual Meeting date.

The following procedure shall be used for counting the mail Ballots:

1. The ballots will be counted the day before the Annual Meeting using volunteers from one or two community organizations.
2. The ballot box will be opened and all envelopes will be opened and the Ballots removed by the volunteers.
3. The ballots will then be grouped into bundles approximately a half inch thick.
4. Volunteers will then be paired into teams of two persons each.
5. One partner will read the names of the candidates selected on each ballot while his/her partner records the votes next to the respective candidates' names on the Tally Form using slash marks under the heading "Count."

Note: a ballot will be considered invalid if any of the following conditions exist:

Continues on page 15.

Putting the Collar on Fake Service Dogs

Posers beware – a new law went into effect in 2019.

By Jim Kennedy, Executive Director, Hawaii Fi-Do Service Dogs

Most folks would love to have their doggies with them as much as possible. We totally, totally, get it, as we are dog lovers to the max! However....

On January 1, 2019, a “fake service dog” law went into effect. It is illegal for a person to pose their dog as a service dog when it is not, with fines that can run from \$100 to over \$500! There clearly is a need for education, calmly and sensitively shared.

Unlike some European countries, businesses in the United States generally have not allowed dogs into their establishments, thinking that many customers do not want dogs around when shopping. Further, state health departments do not allow dogs (except service animals) to be in establishments that prepare, sell or serve food.

The ease of obtaining “service dog” vests and IDs on the internet has been a serious problem, as people have been “passing off” their pets in order to gain access to businesses. This is wrong. The intent of the “service dog” section of the Americans With Disabilities Act (ADA) is to allow those with true disabilities to be helped by carefully trained dogs.

“Really?” they ask, “What is the big deal? No one is getting hurt!” But there are at least three serious problems. Businesses are understandably growing more and more confused when trying to determine which dogs are legitimate service dogs. Because of this confusion, true service dog teams are increasingly being more heavily scrutinized, adding to the already stressful challenges the handlers have when just trying to cope with their very real disabilities. While service dogs are well trained, they are still dogs, and when they come in contact with untrained, misbehaving, or aggressive dogs, it can be a serious distraction. They can lose focus on performing the tasks they have been trained to do. This happens more than you may think.

One personal incident that stands out, involving a medium-sized dog that the handler assured me was well trained. Seconds later, it tried to attack my wife’s guide dog. I had to jump in to prevent Freida from getting seriously hurt!

The more vocal abusers say: “Well, it’s not against the law!” That all changed on January 1, 2019.

To understand further, look at the intent of the ADA law. For about 100 years, there have been service dogs available to those with disabilities. But not all establishments allowed service dogs entrance. The ADA changed that by requiring businesses to allow access to service dogs and their partners with disabilities to wherever people would ordinarily have access. The operative word here is “disabilities.”

The two components to be a legitimate service dog team are a person with a disability and a dog trained to perform meaningful tasks specifically related to the disability.

Complicating the access issue are two other federal laws – the Air Carrier Access Act and the Fair Housing Act. The former requires airlines to allow emotional support dogs on flights, and the latter allows emotional support dogs to live with their people partners in housing that otherwise does not permit pets.

I believe many of these owners confuse emotional support animals with service animals. While they play an important role in the mental health of their partners, both the ADA and Hawaii State law specifically state they are NOT service dogs and do not have the same access. Whether this should be changed is a matter outside of the purview of this article.

We are not naïve about the enforcement ability of this new law. The ADA specifically states establishments cannot require service dog IDs and vests nor inquire about a person’s disability.

But there are two questions that can be asked. “Is this a service animal required because of a disability?” and “What specific task has this service animal been trained to perform for you?”

Why is this a good law? Because it’s the beginning of a badly needed education process! We believe most people are law-abiding citizens, and, once they know the law and the intent behind ADA access, will begin to rethink what they are doing. Some may continue to break the law, but this will be the beginning of positive change.

If you know someone who has been doing this, please try to find a way to sensitively talk about it. Tell them how the ADA access law was intended to help those with true disabilities, and that they are causing problems affecting true service dog teams.

Together, we can all be an important part of addressing the “fake service dog” problem. Mahalo!

My wife, Vickie, is totally blind and has been a guide dog handler for the past 18 years. I know firsthand how a well-trained service dog can help someone with disabilities, literally changing their lived forever. Four years ago, when I learned Hawaii Fi-Do Service Dogs was looking for an executive director, I happily came out of retirement to join their team.

Fi-Do, founded in 2000, is a small but mighty organization that trains and provides legitimate service dogs, free of charge, to people here in Hawaii with disabilities other than blindness. There are currently 11 dogs in training. The organization also provides related education to the public, businesses and the government.



Swap Meet

Saturday, February 8

Make a buck from your Spring cleaning. Start the year with a fresh slate and an organized home. Or, find that incredible blue fur ottoman you didn’t realize you couldn’t live without.

Easter Festivities

Thursday, April 9

5:00pm Carnival games with the Scouts

6:00 p.m. Egg Dash for kids

Spring Fair

Saturday, April 25

Now seeking vendors, performers, sponsors and donations. Come celebrate community at the 5th Annual Spring Fair and enjoy food, games, crafts, entertainment, and more!

AARP Tax Services



Free tax services from 9:30 a.m. to 1:15 p.m., every Tuesday from February 4–April 7, 2020, at the new Rec 2 mauka hall across the street from the pool. Come get some help with filing your taxes or stop by if you have any questions! The American Association of Retired Persons (AARP) helped with 162 returns and about 60 questions/inquiries in 2019. Mahalo AARP for being here in our community and providing this free opportunity.

Senior Club



The Seniors Club enjoyed a recent field trip to the Kamaka Ukulele Factory where they saw firsthand how these world class instruments are made. Seniors Club meets every Thursday at 10 a.m. and will have at least one field trip a quarter. For ages 55 and older, come check it out!

Getting a driver license or state ID **CAN** be quick and convenient

by Sheri Kajiwaru, director of the City and County of Honolulu Department of Customer Services



Sheri Kajiwaru

It's the end of the notorious long wait in line for your license renewal.

Oahu residents are now offered the convenience of making an advance appointment to renew a driver license or state identification card and be done in under 30 minutes.

Appointment times are the latest customer-service offer to access basic government services more efficiently. Since introducing the new AlohaQ system in April 2018, it has been a game changer for those who use it, providing a quick and convenient way to do business.

We've housed all the related tools you'll need for success on one easy site: license.honolulu.gov where you can:

- Access our interactive document guide and be comfortable that you have all the necessary documents in hand.
- Make an appointment up to three months in advance at nine different locations across the island.
- Find locations and hours. It may be

helpful to know that our five driver licensing centers process only licenses and state IDs, so they have the capacity to handle more volume per day. Our Satellite City Halls manage a variety of city services, from vehicle registration and handicap placards, to dog licensing, bill payments and moped and bicycle registrations. Satellites manage a smaller percentage of license and ID renewals.

- Access application forms and fill them out ahead of time for faster processing.
- Cancel your unneeded appointment using the confirmation code provided when scheduling. You will help the next person needing an appointment.

When making an appointment on line or via your smartphone, you will be asked to enter a phone number. The last four digits of that number will be your ticket number on site. If it is text-capable, you will receive a text confirmation with a unique code. Save this. That text offers a quick one-click cancellation option at the bottom. Or print out the confirmation code online and save that.

OTHER HELPFUL TIPS:

- Bring a recent vision certificate from your eye doctor and avoid the onsite eye test.
- Know that temporary paper cards are not acceptable as identification at U.S. airport

security checkpoints. As it may take up to six weeks to receive your permanent card in the mail, plan your renewal around your trips. If you have not received your card by then, leave your name and contact at 768-9128 and we'll check on the status of your envelope. For security reasons, licenses and IDs cannot be mailed to business addresses and they cannot be forwarded to an alternate address. If you did not provide your primary residential address, as recognized by the US post office, the card will be returned to us as undeliverable. You will need to make another visit bringing two new documents showing your valid address and pay \$6 for the address to be updated and the card replaced.

- A license or ID can be renewed six months in advance (still retaining your birthday expiration) so people are encouraged to schedule well ahead of time so the new card is received before the old one expires. We all need less stress in our lives. Remember, state law does not allow you to drive with an expired license.

With an appointment, all the correct documents in hand along with a completed application form and arriving 10 minutes before your appointment, getting your driver

How to be Successful on your FIRST visit to the DMV

PREPARE

Visit license.honolulu.gov and use the helpful document guide. Gather all of your basic documents now before you need them.

If you can't find your social security card, request a duplicate by presenting proof of identity and citizenship (if necessary) to the Social Security Administration Honolulu Office, 300 Ala Moana Blvd; or SSA Kapolei Office, 970 Manawai St.; ph: 800-772-1213; www.ssa.gov

- If you need a copy of your birth or marriage certificate seek one through the Hawaii State Department of Health, Vital Records Ordering and Tracking, <https://vitrec.ehawaii.gov/vitalrecords/>. ph: (808) 586-4533 (recorded message to verify current fees) for birth or marriage certificates. For divorce records, you must contact the Circuit Court in the county where the divorce was granted to obtain a copy of the divorce record.
- If you choose to use a passport, ensure it is valid by renewing if necessary.
- Visit your Eye Doctor for a vision clearance form and skip the eye test on site.

MAKE AN APPOINTMENT

- Visit license.honolulu.gov online, or via a

smartphone, for the appointment link.

- Renew anytime up to six months prior and keep your birthday expiration date.
- One transaction allowed per appointment slot.
- You will get a text confirmation or print out the online confirmation.
- The last four digits of the phone number you enter will be your ticket number.
- Arrive at least 10 minutes before your scheduled time.
- Listen for your number or watch the appointment screen to track your time.
- PLEASE. Cancel if not needed by using the cancel option at the bottom of your text confirmation.

BEFORE YOU GO

Visit license.honolulu.gov for all your licensing and ID tools: service locations and hours, forms, guides.

- Double-check the document guide at to ensure that you can prove legal U.S. presence, legal name, date of birth and principal residential address.
- Gather all the required documents into a single folder before you go. Remove from envelopes as documents will be scanned.
- Print and complete the application form for a driver license or state ID application.

- Use your principal residential address.

Licenses and IDs cannot be sent to business addresses, and they cannot be forwarded. They will be returned undeliverable.

- Note the address and business hours for the site you are visiting.

GOOD TO KNOW

- Federal law allows you to hold only one REAL ID compliant card. You may hold a REAL-ID compliant driver license or state ID, not both.
- If you choose to use your license or ID to board an aircraft after Oct. 2020, you will need the gold star marking. A passport is also acceptable.
- Request the gold star on your next renewal at no additional charge, or request a duplicate to obtain the star for a \$6 duplicate fee.
- You must present the required documents to obtain the gold star marking.
- A temporary paper card is not an acceptable form of identification at U.S. airport security checkpoints.
- It can take six weeks for your permanent card to arrive in the mail so plan around trips carefully.

Introducing Tops One A Convenient Member Portal

At the start of the new year we will be implementing our new and improved Association software called Tops One. What does this mean for you? You will have online access to a modern resident portal with heaps of convenient features.

TOPS [ONE]

Did you remember to pay your dues for the month? Open the app on your smart phone and see! The online member portal is a simple way to make payments (recurring or one-time), check your current balance, review your account history, evaluate open violations, share documents, and communicate with your management team.

The Owner Access portal puts the power of your association account information in the palm of your hand! Whenever. Wherever. Your community association is protecting property values and making it easy for you to be house proud. Don't feel like your account info is in the dark. Do you owe? Is there something you're missing? Has a violation been resolved? The Tops One homeowner portal will give you an up-to-the-minute breakdown of your account.

Once the new software goes live in early 2020, we will have a link for our homeowners to access the VOKA portal. There, you will create your user log-in (email address) and password. Once you register, you will receive a confirmation email. Click the link provided to confirm your account.

The first screen you will see when you log in is called the Open Items Dashboard. Here, you will see a quick overview of important account information, such as current balance and open tickets that require your attention. You can navigate the app by clicking on the menu icon in the upper left corner.

AutoPay takes the hassle out of having to remember to pay dues on time and sets up recurring payments. Once a charge is posted, the funds from your account will automatically be deducted after three business days. Once charges are posted, a series of emails will be sent to update you on the status of your payment. AutoPay for recurring payments is a free service.

The Document Library is a nice feature that will allow you to easily access VOKA documents for members such as approved meeting minutes, Declaration of Covenants, Conditions

and Restrictions (DCC&R), By-Laws, etc. Thinking about buying a storage shed but can't find your owner docs at home? Just access your online portal to review rules and guidelines. Relatives asking about a hall rental next year? Check

the document library for current prices and fees. Going to the pool on Saturday and can't remember the guest limit? Access the Recreation Center Rules online.

The Open Items dashboard is designed to surface important information that requires your attention. Whether it is a new ticket, a communication from the Association, or an imminent or pending fine, these will be displayed on your Open Items dashboard. Not sure what a courtesy letter refers to? Click on any item to expand information and review posted photos.

We are excited to transition into the TOPS One software in 2020 and offer modern convenience and access to our members. Stay tuned for more information!

POLITICAL VIEW&

continued from page 9.

reflected in the sparkling, happy eyes of all the keiki – it truly is a magical season, so full of promise and hope for the future, isn't it?

I invite you to share with me your priorities for the coming year for Kapolei, as well as budget items you would like for the City Council to consider. Please feel free to contact my office via email at kmphine@honolulu.gov, or via phone at 768-5001.

You and your 'ohana have my sincerest wishes for all the blessings a new year can bring – time with family, joy, love, peace and prosperity.



311 app

Use the Honolulu 311 app to report non-emergency incidents to the City, and track the status of your service request

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I.D. CARDS

Owner's wishing to use the recreation center facilities, programs, and services are required to have a Villages of Kapolei Association I.D. card. The cost starts at \$5 per card, per person, and is good for one year. Owners should bring a photo I.D. card. If you are obtaining a card for any child between the ages of 7 to 17 for the first time, please also bring the child's birth certificate. Absentee owners who rent out their homes should complete a Transfer of Privilege form before their renters come in for an I.D. card. Other restrictions may apply. For members in good standing

PAYING BY CHECK OR CREDIT CARD

Check payments to the Association must be made payable to "Villages of Kapolei." Abbreviations such as "VOK," "VOKA," or "Kapolei Rec," etc., are common to other businesses and will not be accepted. All check payments will be processed electronically as an ACH transaction. The Association accepts most credit/debit cards for payment.

PARK CLOSURES

Association owned parks and open green spaces are closed between the hours of 10:00 p.m. to 5:00 a.m. These areas are located in the Villages of Malanai, Aeloa, Kekuilani, and

Iwalani as well as the areas surrounding the recreation center.

FAX SERVICES

Residents of the Villages of Kapolei are welcome to use the Association's fax machine for outgoing faxes only. All faxes to local numbers are free. Long distance faxes are accepted for a nominal fee (starting at 25 cents). Just show us your VOK membership card. Faxes to international numbers are not accepted. For members in good standing.

COPY SERVICES

The most convenient place for copy services is right next door at your Association office. Members in good standing can receive up to ten free copies. Additional copies are only \$.10 cents each. (Please note copyrighted items such as sheet music or patterns may not be copied.) Just show us your VOK membership card. Other restrictions may apply.

REPORT ABANDONED VEHICLES

The city has a simple online form to report abandoned or derelict vehicles at www3.honolulu.gov/csdavcomplaints. An abandoned vehicle is a vehicle parked on public roadways that has not been attended to for more than 24 hours. A derelict vehicle is a vehicle parked on public roadways that is

missing major components that render it inoperable.

LOST & FOUND

Are you missing keys, a wallet, ID cards, a bicycle or scooter? The Villages of Kapolei has a growing supply of lost & found items. Come by the Association office if you've lost anything in this vicinity. Lost ID cards, clothing and towels, may also be in the Lost and Found at the swimming pool.

DUST PROBLEMS

According to the Department of Health Clean Air Branch, complaints and concerns about dust problems created by area operations or new construction should call the Clean Air Branch at 586-4200. Be prepared with specifics such as date, time, location, and conditions. Your concerns will be forwarded to an inspector for follow up.

FARMERS MARKET

For low-cost fresh fruits, vegetables, fish and eggs, come to the Farmers Market every Sunday at the Kapolei Community Park from 7:00am to 8:30am.

ANNUAL MEETING AGENDA NOTICE

Homeowners wanting to have items placed on the agenda for the Annual Meeting scheduled for July 15, 2020, should submit their request in writing for consideration by the Board of Directors no later than 5:00 p.m., Thursday, May 14, 2020.

KPOPK Hui Promotes Hawaiian Culture

Kapalai i ka Poli 'Ohu o na Pali Ka'ala (KPOPK) Cultural Hui is a new program at the Rec 2 Mauka Hall that is dedicated to perpetuating, protecting, and promoting Hawaiian culture. Participants will learn to demonstrate the heritage of the Hawaiian culture through the language, song, dance, and other Polynesian cultural exchange experiences.

This program is from 5:00-8:00pm on Monday/Wednesdays December 23rd, 2019

Lei Piko/Pa'ina Kalikimaka
For current Participants

January 6th, 2020

Open Enrolment: 3 Orientations
5-8pm For both 'Ōlelo
Hawai'i and Hula classes

January 8th, 2020

Open Enrolment: 2 Orientations
5-6:30pm For both 'Ōlelo
Hawai'i and Hula classes
6:30-8pm Makua Practice

January 13th, 2020

First 'Ōlelo Hawai'i class of 2020



E HA 'ILONO

E Ha'ilono O Na Kulana Kapolei is the official voice of the Villages of Kapolei Association. The Association recognizes that this communication vehicle is necessary in order to notify homeowners and Association members of community issues; announcements of Association policy changes; scheduled meetings; programs; classes; special events and activities. This publication also serves to recognize VOK owners and employees for their achievements, outstanding service, etc.

Submission of Articles

All editorial content is submitted directly by the Association. Articles submitted for publication must be current and directly related to the Villages of Kapolei Association and its membership. The deadline to submit articles and classifieds for the 2nd Quarter 2020 issue is March 3rd. Articles may be submitted via email to sjamora@villagesofkapolei.com.

Guide for Letters to the Editor

The Villages of Kapolei Association welcomes all letters on subjects of interest to our homeowners. Letters of more than 150 words are used only when they are deemed of special interest or of special merit. We reserve the right to edit any letter for length, clarity or malice, as well as the discretion not to publish any editorial submitted. A request for anonymity will be honored; however, every letter must be signed, and a day-time telephone number provided. You may email letters to sjamora@villagesofkapolei.com, fax to 674-4445, drop off or mail to the administration office. *E Ha'ilono* is a quarterly publication of the Villages of Kapolei Association, 91-1111 Kama'aha Loop, Kapolei, HI 96707. Phone: 808-674-4444.

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ELECTING DIRECTORS

Continued from page 10

- A) Cumulative voting is indicated i.e. allowed number of votes are cast for one candidate.
- B) Votes are indicated outside of the designated area for casting votes on the ballot; and
- C) Erasures on the ballot i.e. cross-outs, white-outs, etc., are visible.

If there are any doubts, questionable ballots will be referred to the Staff in Charge.

6. After all the ballots in the respective bundle have been read, the votes for each candidate shall be tallied and the total indicated under "Total."
7. The partners will then switch roles and the ballots re-counted again, except with the results tallied on the opposite side of the Tally Form. The total shall be tallied.
8. If both sides of the Tally Forms "Totals" match for each candidate, then the Tally for that bundle is accepted. The Tally Form is then wrapped and secured around the counted ballots and submitted to the designated Tally Keeper.
9. If both sides of the Tally Form do not match for any candidate, then Steps 5 through 8 must be repeated until all candidates totals match on both sides of the Tally Form.
10. The two (2) designated Tally Keepers will then open each counted ballot bundle one at a time. The bundles will be assigned a "Bundle Number" in sequential order. The total votes for each candidate shall be recorded on the "Election Results" form.
11. Once all the bundles have been recorded to the Election Results form, the Tally Keepers shall total the number of votes for each candidate and indicate the results at the bottom of the sheet. The Tally Keepers must then sign the Election Results form indicating they have verified the results.
12. All bundled ballots (wrapped with their respective Tally Form) and the Election Results shall be locked in the Ballot Box again.
13. The Elections Results form shall be given to the Secretary of the Board of Directors at the Annual Meeting for announcement of the voting results.
14. In accordance with Section 421J of the Hawaii Revised Statutes regarding community associations, all ballots, tally sheets and results relating to the election of directors must be retained for not less than 30 days after the election and be available for inspection.

CLASSIFIEDS

Services

Realty Services

In need of an experienced realtor? Contact Asako Nishikawa at Better Homes and Gardens Real Estate, 808-551-0548 or asakon@betterhawaii.com. Asako brings her mortgage and real estate knowledge to help guide her clients through real estate transactions.

Financial Services

Changing markets and our changing lifestyles can mean that your once-balanced portfolio needs adjustment. Schedule your financial review today, because no one knows your goals better than you. Call Paul Berardo at 808-699-2100. Edward Jones. Member SIPC.

Home Sales

Sell your house fast. No repairs, no fees, no commissions. Free cash offer. VOK resident. Call Mike: 808-784-7110, mikebuyshawaiihomes.com

FOR SALE

Power Wheelchair

2019 Pride Quantum Q6 Edge 3.0, 3 miles on odometer. Purchased for \$28,000, sell for \$4999. call or text Laurie Hanan at (808) 304-4148, or email laurie_hanan@yahoo.com.

VOKA Membership Benefits

Movie Tickets

Group movie tickets are available at the Association office (limit 20 per day). Tickets are \$8.00 for Consolidated Theaters, and \$9.00 for Regal Theaters. Limitations may apply for new release and studio restrictions. For members in good standing.

Wet n'Wild Water Park Tickets

Wet n'Wild Hawaii discount tickets are available at the Association office. General admission tickets (ages 3 and up) are \$30.00. For members in good standing.

Offering Member Discounts to VOK Members

Merchants wanting to offer Villages of Kapolei residents discounts may submit their offer via email to sjamora@villagesofkapolei.com. Submissions may be no longer than 20 words. Verbiage must consist of discount offer only, and may not contain advertorial content. Hawaii law, Chapter 444, HRS, prohibits any person, corporation or entity from offering or performing construction work without a contractor's license issued by the Contractor's License Board. Appearance in this classification does not mean the license issued to the listed contractor is still current and valid. If you have any questions concerning a contractor's license, please contact the Department of Commerce and Consumer Affairs Licensing Board at 586-3000. To file a complaint, call 587-3222. To check on a contractor's complaint history, call 586-2677.

VOK Members can Place a FREE Classified Ad

Classified ads of 35 words or less with proper punctuation and spacing are available at no charge to VOK homeowners in good standing. Ads must specify date(s) of issue, and one of the following headings: For Sale, Rental, Services, Help Wanted, or Jobs Wanted. All ads must be accompanied by member's name, lot number (or street address), and phone number. VOK reserves the right to edit, refuse, reject or cancel any ad at any time. Ad copy must comply with Hawaii state laws. All ads are subject to approval before publication. VOK is not liable for losses or expenses arising from publication errors or omission of an ad. All classifieds may be either mailed to: Classified Ads, VOK, 91-1111 Kama'aha Loop, Kapolei, Hawaii 96707, or send to sjamora@villagesofkapolei.com.

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- FREE Debit Card Control – turn your card off or on, set up alerts
- FREE Online banking
- FREE Online bill pay
- FREE Mobile banking, Mobile Check Deposit and Mobile Wallet**
- FREE Text-message banking**
- FREE banking by phone
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- No teller fees
- No annual fee Overdraft Protection from Savings
- No annual fee Overdraft Line of Credit (subject to credit approval)

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